

Commercial Dept. Memo

Ref no.: COM-RM-17003-R9

Issuing Date: 01-Dec-2019

Pages: 6

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From: Revenue Management, Commercial Dept.

To: Sales Offices / Ground Handling Dept. / Commercial Dept. / E-commerce Dept. / Ticketing Offices / GSA / Cabin Crew Dept.

Copy to: Finance Dept. / Cargo Dept.

Rates of Baggage and Seat Selection

This version replaces last version COM-RM-17003-R8 from Dec 6, 2019 onwards

1. Carry-on Baggage

For all routes operated by Lanmei Airlines, each passenger is allowed to carry **ONE** piece of carry-on baggage, which must not exceed 115cm (55cm x 40cm x 20cm) in size and 7kg in weight. From Dec 6, 2019 onwards, a passenger without any checked baggage could pay USD 5 at the check-in counter increasing his or her free allowance of carry-on baggage up to 11kg, to which a special baggage would be attached.

In addition to the baggage mentioned above, a passenger is entitled to bring 1 more small item, which must not exceed 80cm (40cm x 30cm x 10cm) in size, aboard the aircraft. These items include:

- Small handbag
- Laptop bag
- Small backpack
- Camera bag
- Briefcase

Any item exceeding the free carry-on baggage allowance must be checked in.

2. Checked Baggage

For passengers who occupies seats, please refer to the display in the sales / check-in system regarding their free checked baggage allowance.

For Economy Class and Premium Economy Class tickets (adult / child) issued on or after Dec 6, 2019, the free checked baggage allowance is 15kg and 25kg respectively.

For the excess amount, charging rates are as follows.

2.1 Domestic Sectors within Cambodia (per passenger per sector)

- 2 USD per kilogram, for pre-purchasing, 2.5h before departure.
- 3 USD per kilogram, at airport check-in counters.

2.2 International Sector (per passenger per sector)

2.2.1 Pre-purchasing

Scenario	USD	CNY
0kg < Total Excess Weight ≤ 5kg	20	140
Total Excess Weight > 5kg	USD 15 per 5kg	CNY 105 per 5kg

Total Excess Weight (Example)	USD
4kg	20
10kg	30
7kg	30

Notes:

1. For the amount less than 5kg would be regarded as 5kg.
2. The pre-purchasing channels include the official Lanmei website, the official WeChat Mini Programme, GSAs, sales offices and ticketing offices.
3. [Baggage pre-purchasing \(per ticket\) is allowed for one time only. The maximum amount of pre-purchasing baggage is 30kg.](#)

2.2.2 Purchase at the Check-in Counter (per passenger per sector)

Charging Standard for Purchasing Excess Checked Baggage (At Check-in Counter)					
Total Excess Weight (per passenger per sector)	USD	CNY	THB	HKD	MOP
Section A: 0kg < Total Excess Weight ≤ 5kg	40	280	1330	320	330
Section B: 5kg < Total Excess Weight ≤ 10kg	60	420	2000	480	490
Section C: 10kg < Total Excess Weight ≤ 20kg	90	630	2990	710	730
Section D: 20kg < Total Excess Weight ≤ 30kg	120	840	3980	950	970

Notes:

In case the excess weight is more than 30kg, for the amount over 30kg, USD 15 (or equivalent currency,

i.e. CNY 100 / HKD 120 / MOP 130 / THB 500 / VND 344000) per kilogram is applicable.

For example, if a passenger carries 40kg excess checked baggage (without pre-purchasing), totally should pay 120USD+15USD*10kg=270 USD.

Terms and Conditions

- The maximum weight and dimensions of any single piece of checked baggage should not be over 32kg and 158cm (Length + Width + Height) respectively. Overweight and oversize items (exception: mobility aids, sporting equipment, etc.) must be repacked or split into lighter units; otherwise will not be accepted for carriage.
- Baggage exceeding free allowance will only be accepted subject to available space on board.
- The number of pieces of checked baggage is unlimited.
- Mobility aids, e.g. wheelchairs, baby carriages, etc. necessarily carried by a passenger can be accepted without charges as additional baggage allowance.
- Infants without occupying seats aren't granted any free carry-on or checked baggage allowance.
- Baggage allowance could be pooled for passengers travelling together.
- For what is left unmentioned about baggage policy in this memo, please refer to Lanmei Airlines General Conditions of Carriage of Passengers and Baggage.

3. Seat Selection (per passenger per sector)

3.1 Routes without Premium Economy Class

Seat Selection (Pre-selection)	USD	CNY	HKD	MOP	THB
Leg Room (Row 1 & Emergency Exit Seats)	12	85	100	100	400
Front Seats (Row 2-5)	10	70	80	80	330
Standard (Except the above, any seat)*	3	20	30	30	100

Seat Selection (At the check-in counters or aboard)	USD	CNY	HKD	MOP	THB
Leg Room (Row 1 & Emergency Exit Seats)	15	105	120	120	450
Front Seats (Row 2-5)	13	90	100	100	400
Standard (Except the above, any seat)*	5	35	40	40	150

* For KOS=MFM/SWA/CSX/CGO/KWE/XIY routes, seat selection service is not provided.



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3.2 Routes with Premium Economy Class

Seat Selection (Pre-selection)	USD	CNY	HKD	MOP	THB
Leg Room (Emergency Exit Seats)	12	85	100	100	400
Front Seats (Row 4-5)	10	70	80	80	330
Standard (Except the above, any seat)	3	20	30	30	100

Seat Selection (At the check-in counters or aboard)	USD	CNY	HKD	MOP	THB
Leg Room (Emergency Exit Seats)	15	105	120	120	450
Front Seats (Row 4-5)	13	90	100	100	400
Standard (Except the above, any seat)	5	35	40	40	150

商务部通告

文件编号: COM-RM-17003-R9

发布日期: 01-Dec-2019

页码数: 6

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收文单位: Sales Offices / Ground Handling Dept. / Commercial Dept. / E-commerce Dept. / Ticketing Offices / GSA / Cabin Crew Dept.

抄送: Finance Dept. / Cargo Dept.

行李及座位选择收费规则

此版本替代上一版本 COM-RM-17003-R8 并自 2019 年 12 月 6 日生效

1. 手提行李

对于所有澜湄航空运营的航线，每位旅客均可携带一件随身行李，尺寸不得超过 115 厘米（55 厘米 x 40 厘米 x 20 厘米），重量不得超过 7 公斤。自 2019 年 12 月 6 日，无托运行李的旅客可于值机柜台付费 USD 5 增加手提行李免费额度至 11 公斤，该行李将被系上特定的行李标签。

除了上述手提行李外，乘客还有权携带另外一件小型物品，这些物品的尺寸不得超过 80 厘米（40 厘米 x 30 厘米 x 10 厘米）。物品包括：

- 小型手包/手提袋
- 笔记本电脑包
- 小型双肩包
- 相机包
- 公文包

任何超过免费随身行李限额的物品都必须托运。

2. 托运行李

每位占座的经济舱旅客的免费托运行李额以销售/值机系统显示为准。针对 2019 年 12 月 6 日及以后开出的经济舱和商务经济舱（成人/儿童）客票，免费托运行李额度分别为 15kg 和 25kg。

旅客行李超额费用的收费标准见下文。

2.1 柬埔寨国内航段（每旅客/每航段）

- 起飞前 150 分钟预购，2 美元/公斤。
- 机场值机柜台购买，3 美元/公斤。

2.2 国际航段（每旅客/每航段）

2.2.1 预购

标准（二选一，不同时适用）	美金	人民币
0kg < 总计超重 ≤ 5kg	20	140
总计超重 > 5kg	每 5 公斤 15 美金	每 5 公斤 105 人民币

总计超重（例子）	美金
4kg	20
10kg	30
7kg	30

备注：

- 1、不足 5 公斤按 5 公斤计算；
- 2、预购渠道包括官网，官方微信小程序，销售总代理，各营业部及票务中心；
- 3、每张客票预购行李只能购买一次（最多 30kg）并只限单次使用。

2.2.2 值机柜台现场购买（每旅客/每航段）

机场值机柜台购买逾重行李收费标准					
超重额度 (每旅客/每航段)	美元	人民币	泰铢	港元	澳门元
区间 A: 0kg<总计超重额度≤5kg	40	280	1330	320	330
区间 B: 5kg<总计超重额度≤10kg	60	420	2000	480	490
区间 C: 10kg<总计超重额度≤20kg	90	630	2990	710	730
区间 D: 20kg<总计超重额度≤30kg	120	840	3980	950	970

备注：

一旦旅客的超重行李额度超过 30 公斤，对于超过的部分，每公斤收取 15 美元（或等值货币，即 105 人民币/120 港币/130 澳门币/500 泰铢/344000 越南盾）。

例如：如果旅客携带的托运行李超额 40 公斤（没有预购行李额），则总共收取其 120 美元 + 15

美元 * 10 公斤 = 270 美元的费用。

适用条款

- 任何单件托运行李的最大重量和最大尺寸分别不得超过 **32** 千克和 **158** 厘米（长度+宽度+高度）。超重和特大物品（助行器，运动器材等除外）必须重新包装或拆分成较轻的单位；否则将不被接受运输。
- 超重行李最终是否得以运输将取决于出发当日航班上的承载空间是否足够。
- 托运行李件数不限。
- 特殊旅客必须携带的物品，例如轮椅、婴儿车等可以列入免费行李额度内，不收取费用。
- 未占座的婴儿不享有任何免费随身携带或托运行李额度。
- 同行旅客可将行李额汇总使用。
- 对于本通告中有关行李政策未提及的内容，请参阅澜湄航空运输总条件。

3. 座位选择（每旅客/每航段）

3.1 无商务经济舱的航班

座位选择项目（预选）	美元	人民币	港币	澳门元	泰铢
腿部空间较宽座位 （第一排座位 & 紧急出口附近座位）	12	85	100	100	400
前座（飞机前部第 2-5 排座位）	10	70	80	80	330
标准座位（除上述以外的任何座位）*	3	20	30	30	100

座位选择项目（于值机柜台及客舱）	美元	人民币	港币	澳门元	泰铢
腿部空间较宽座位 （第一排座位 & 紧急出口附近座位）	15	105	120	120	450
前座（飞机前部第 2-5 排座位）	13	90	100	100	400
标准座位（除上述以外的任何座位）*	5	35	40	40	150

* KOS=MFM/SWA/CSX/CGO/KWE/XIY 航线不提供选座服务



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3.2 有商务经济舱的航班

座位选择项目（预选）	美元	人民币	港币	澳门元	泰铢
腿部空间较宽座位 （紧急出口附近座位）	12	85	100	100	400
前座（飞机前部第 4-5 排座位）	10	70	80	80	330
标准座位（除上述以外的任何座位）	3	20	30	30	100

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